DeskMakers
Be Enabled

DeskMakers Limited Lifetime Warranty

Updated August 25, 2025

(Effective Only for Furniture Sold as of January 1, 2015)

DeskMakers, Inc. furniture is warranted against defects in material and workmanship given normal usage and care for as long the original purchaser owns it.

DeskMakers will repair or replace at its option, and at its own cost, any product that develops a defect during the warranty period. In some cases, DeskMakers may elect to refund the customer's original purchase price (less reasonable depreciation) in lieu of repair or replacement. Repair, replacement, or refund is the purchaser's sole remedy, the choice of which rests solely with DeskMakers. DeskMakers shall not be liable for any incidental or consequential damages including lost profits and loss of use of product.

Limitations

- The warranty for PVC edges, wood veneer edges, HPL edges, mechanical parts such as ball bearing slides, door hinges, floor glides, fabric (except for COM fabrics), seating foam, and wood veneer surfaces shall be limited to five (5) years.
- The warranty for training tables shall be limited to five (5) years.
- The warranty for engineered-to-order "custom" products shall be limited to three (3) years.
- The warranty for height-adjustable bases shall be limited to two (2) years and shall not include replacement labor.
- The warranty for electrical power-data grommets, digital and mechanical locks, and components shall be limited to one year and shall not include replacement labor.
- The warranty for task lights shall be limited to 1 year and shall not include replacement labor.
- This warranty does not cover:
  - Normal wear and tear.
  - The color fastness of any laminate, wood, or fabric, as such colors can fade or darken with normal use and as a result of exposure to light.
  - Customer's Own Materials (COM).
  - Damage caused by placing anything other than hanging files in file drawers.
  - Damage caused to any products by improper use of cleaning fluids.
  - Rental furniture.
  - Replacement labor and service charges.

Normal Usage

This warranty does not apply to damages or failures resulting from misuse, abuse, negligence, or improper care. For casegoods, tables, and desking, normal usage is limited to 40 hours per week.